

FLOOD SERVICES

FREQUENTLY ASKED QUESTIONS

Q & A

Does the flood determination contain all the HMDA data?

Info-Pro provides all HMDA data on its Flood Determinations. All information is automatically pulled from the Census Bureau.

Do you provide new determinations when flood maps are updated and properties are determined to be in a flood zone?

Info-Pro tracks flood map updates daily. If a new flood positive report is generated because of a map update, Info-Pro makes its customers aware of the change that same day by providing a new flood certificate free of charge.

How often are the flood positive reports provided to an institution?

Info-Pro provides its customers with a monthly summary of all flood positive reports. Customer accounts can be customized on request to provide the reports more frequently.

What is the benefit of having a digital overlay map included in each flood positive report?

For each flood positive report, Info-Pro provides a digital overlay map of the property that shows exactly where the flood zone intercepts the parcel. This helps explain to the institution's customer exactly where the issues lie.